

## Law Enforcement Training Notice

### Verbal Defense & Influence:

A Pre-planned Approach to Manage the Spectrum of Conflict

**In partnership with the Nashville Police Department**

**Instructor: Dave Young**

**Internationally Known Law Enforcement Training Expert**

**Nashville, TN**

**Tuesday, March 6 to Friday, March 9, 2018**

***This course is Tennessee POST accredited.  
Course number 18-68***

Regular Registration \$1,997 | Early Bird \$1,397 (credit card only)

**Topics Include:** Prevent & Mitigate Violence  
Control Crisis Response & Aggression  
De-Escalate Anger & Resistance  
Avert Verbal & Physical Attacks

**What is VDI:** Verbal Defense & Influence (VDI) is specialized communication training that covers non-escalation (conflict prevention), de-escalation and crisis intervention strategies.

**Why:** Building expertise in conflict management is essential in these times of intense public scrutiny across all industries. Potentially dangerous or volatile conflicts in the workplace are not confined to law enforcement practitioners. And they never look good on YouTube.

Conflict scenarios can arise between an organization and its clients, between departments, among team members or between supervisors and employees. An employee who receives VDI certification becomes an in-house expert at the organization to assist others to better manage conflict and communicate under pressure.

Use of VDI tactics has been proven to reduce complaints, as well as liability and injuries, while at the same time, improving team performance, morale and overall safety.

VDI has long been a tool used by law enforcement to assist officers in de-escalating a situation – keeping it from spiraling out of control. Our instructors, all with lifetime backgrounds in law enforcement, have taught VDI worldwide to help organizations manage conflict in the real world.

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